What is Illinois AVN and how does it work?

Illinois AVN provides victims of crime and concerned citizens information regarding case and/or custody status of offenses where the perpetrator has been incarcerated or charged with a crime. Illinois AVN is a toll-free, 24-hour automated telephone service that provides two important services - *Information* and *Notification*.

Information - Illinois AVN provides victims and concerned citizens a toll-free number where they can call and get up-to-date information on the custody status and/or case status of an offender. Illinois AVN operates through interfaces with jail booking systems, the Illinois Department of Corrections, the Illinois Department of Human Services and the Circuit Court Clerks throughout the state.

Notification - Callers may choose to register for automatic notification through Illinois AVN. Registered persons will receive notification of any change in an inmate's status. Persons registered for court information will receive notification of any change of case status. Callers select the phone number(s) where they wish to be notified and a PIN (personal identification number) to be used to confirm receipt of the notification.

What You Need to Know About Illinois AVN.

- The offender will not know you are registered with Illinois AVN.
- If you are not home, Illinois AVN will leave a message on an answering machine. If there is no answer, Illinois AVN will keep calling back at regular intervals.
- Since Illinois AVN calls automatically when an offender is released from custody, notification calls may come in the middle of the night.
- You may register up to two phone numbers with Illinois AVN. Do not register a phone number that rings to a switchboard.
- If your telephone system lets you block calls from unknown numbers, your calls from Illinois AVN will be blocked. To receive notification calls, you must disable the blocking feature.

Printed by authority of the State of Illinois. 09/01.100M.C02-191
This material is available in alternate format upon request.

How do you use the Illinois AVN?

Necessary Information - The more personal information you have about the offender or the case in question, the easier it will be to retrieve the desired custody and/or case information. The correct spelling of the offender's name will eliminate incorrect and/or multiple search results. Knowledge of the date of birth will enable you to choose between multiple offenders of the same name. If charges have been filed in court against the offender, there will be a case number that you can use to insure you are receiving the proper information. If the offender has been incarcerated, the inmate number can also be used as a search tool.

Selection of a PIN - The four-digit number you choose as your PIN (Personal Identification Number) is used to confirm that you have received the notification and is necessary to prevent repeated notification calls. You should choose a number that is easy to remember. Be sure to write it down in a place you won't forget.

Assistance - Illinois AVN is automated and requires the use of a touch tone phone. To speak with an operator, simply follow the automated prompts when dialing Illinois AVN.

REGISTRATION INFORMATION

Please have the following information ready before calling Illinois AVN:

(Note: Complete information may not be necessary to register with Illinois AVN.)

INMATE NAME

INMATE NUMBER

CASE NUMBER

OFFENDER DATE OF BIRTH

YOUR SELECTED PIN CODE

Remember – Write your PIN somewhere you won't forget. You will need to enter the four-digit PIN to stop notification calls once Illinois AVN contacts you.

Do not depend solely on Illinois AVN, or any other single program, for your protection. Make Illinois AVN part of your safety plan. If you feel that you may be at risk, take precautions as if the offender has already been released.

ILLINOIS VICTIM SERVICES

OFFICE OF ILLINOIS
ATTORNEY GENERAL
Crime Victim Assistance Line
1-800-228-3368 (Voice/TTY)

THE ILLINOIS DEPARTMENT
OF CORRECTIONS
Victim Services Unit
1-877-776-0755 / 1-800-546-0844 (TTY)

THE ILLINOIS DEPARTMENT
OF HUMAN SERVICES
1-800-252-8635 / 1-800-447-6404 (TTY)

ILLINOIS PRISONER
REVIEW BOARD
1-217-782-7273 / 1-217-782-1617 (TTY)

THE ILLINOIS DEPARTMENT OF AGING
Senior Help Line
1-800-252-8966 (Voice/TTY)

DEPARTMENT OF CHILDREN
AND FAMILY SERVICES
Child Abuse Hotline
1-800-252-2873 / 1-800-358-5117 (TTY)

THE ILLINOIS COALITION AGAINST
DOMESTIC VIOLENCE
1-217-789-2830 / 1-217-241-0376 (TTY)

THE ILLINOIS COALITION AGAINST
SEXUAL ASSAULT
1-217-753-4117

MOTHERS AGAINST DRUNK DRIVING
Illinois Chapter
1-217-253-6223

INFORMATION IS POWER
power gives victims
peace of mind

1-866-5-NOTIFY
5 6 6-8 4 3 9

ILLINOIS AVN
automated victim notification system

Sponsored by
Illinois Attorney General
JIM RYAN